# IP12: HOW CAN WE EMPOWER THE PATIENT VOICE IN HEALTH CARE DECISION MAKING AT THE POLICY LEVEL?

**Eui-Kyung Lee**, PhD, Professor, Pharmaceutical Policy & Outcomes Research, School of Pharmacy, Sungkyunkwan University, Suwon, South Korea **Richard Vines**, Chairman, Rare Cancers Australia, Bowral, Australia **Joerg Klug** (Moderator), Director Market Access, Janssen Asia Pacific, Hong Kong

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GUIDING QUESTION: How can we inform healthcare decision making, at HTA/ payer level, by empowering the patient perspective on the value of medicines?

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### **Our Panelists**



**Eui-Kyung Lee**PhD, Professor, Pharmaceutical
Policy & Outcomes Research, School
of Pharmacy, Sungkyunkwan
University, Suwon, South Korea



**Richard Vines**Chairman, Rare Cancers Australia,
Bowral, Australia

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Empowering the Patient Voice in Health Care Decision Making at Policy Level in Asia Pacific - Challenges & Opportunities in Korea -

Eui-Kyung Lee, PhD, Prof.

Pharmaceutical Policy & Outcomes Research School of Pharmacy Sungkyunkwan University (SKKU), Korea



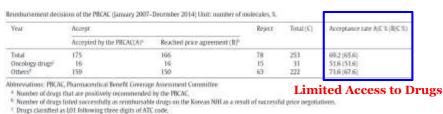
### I. HTA & Patient Engagement

 HTA can play a key role in supporting rational decision-making about health technologies based on appropriate evidence

### HTA for new drugs in Korea

- Positive list system(PLS) was implemented in Dec 2006 as the core plan for **drug expenditure** rationalization plan.
- Cost-effectiveness became the important decision criteria.
  - Cost-effectiveness decision is based on the implicit ICER threshold, \$20,000/QALY in Korea
  - Cost-effectiveness became a 4th hurdle besides safety, efficacy and quality for market access

### **Drug Reimbursement Decisions (2007-2014)**



4. All other drugs excluding oncology drugs.

| Reservoiries     | 1 Morch 31 | 1 January 2015 |            |                   |
|------------------|------------|----------------|------------|-------------------|
|                  | sta        | MTA            | Total      | September<br>2015 |
| Yes              | 105 (58%)  | 248-64%)       | 955 (62%)  | 18 (67%)          |
| Optioned         | 52 (18%)   | 71 (19%)       | 104 (10%)  | Familia           |
| Only in research | 412%       | 22.8%          | 25 (8)     | 1                 |
| Ne               | 40 (22%)   | 46(17%)        | \$60000    | 2,0%              |
| 100k             | 1821/00%   | 385 (100%)     | 567 (100N) | 27 (100%)         |

STA, single technology appraise: 1/TA, multiple technology appraisal

Comparative effectiveness and PBCAC recommendations (January 2007-December 2014) Unit: number of molecules.

|                                   | Accept | Reject | Total | Acceptaisce<br>rate (%) |
|-----------------------------------|--------|--------|-------|-------------------------|
| Improved*                         | -46    | 22     | 68    | 67.6                    |
| Non-inferior/Similar <sup>b</sup> | 117    | 41     | 158   | 74.1                    |
| Uncertain'                        | 2      | 11     | - 13  | 15.4                    |
| Inferior                          | -0     | 1      | 1     | 0.0                     |
| Others of                         | 0      | 3      | 3     | 0.0                     |
| Medically necessary *             | 10     | 0      | 10    | 100.0                   |
| Total                             | 175    | 79     | 253   | 69.2                    |

Source: Bae E-Y et al., Health Policy (2016) http://dx.doi.org/10.1016/j.healthpol.2016.03:013

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### **Importance of Patient Engagement in HTA**

- To input on patient-relevant outcomes and realworld benefits and adverse effects
  - Experiential knowledge about living with an illness
  - Unmet need: its treatment of importance to patients
- Patient psychological and social Impact
  - lifestyle, ability to work, tolerance, family, last chance, hope
  - SF36, EQ5D: cannot capture all the symptoms patients are experiencing
- Burden of an illness to patients including wider societal cost
- Appropriate use
  - To make appropriate choices, adhere to optimal use

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### II. Patient engagement status in Korea

- Increasing attention to involving patients in funding decisions
  - Legislation on patient safety in 2015
- Korea Patients Advocacy Organizations
  - Korea Organization for Patient Group
  - Korea Association of Leukemia Patients
  - Korea Association for Children with Leukemia and Cancer
  - Korea Organization for Rare Disease
  - Korea Congenital Heart Disease Patient Group

### II. Patient engagement status in Korea

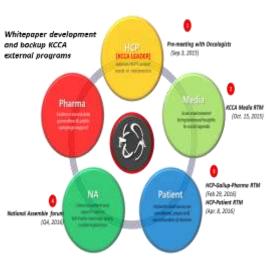
- Approaches for Patient engagement in Korea
  - Communication
    - Web & social media (HTA→Pt)
  - Consultation
    - Solicitation of input, feedback on draft documents, comment on policy (Pt → HTA)
    - Individual patients, Patient Advocacy Group, Medical associations input unmet need of access to innovation and reimbursement through oral/written statement, meeting to Government (HIRA, MoHW, NHIS).
    - · Advisory role for the general policy development

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### Direct Participation in Government committees

- Information Exchange : HTA ←→ Pt
  - · Reduce the risk of miscommunication, discuss options
- Representative of **KAPO** (Korea alliance of patients Organization) was appointed as a member of **NHIPRC** (National Health Insurance Policy Review Committee) from Jan 2016
  - But not participate at the reimbursement decision for a specific technology and drug
  - Final stage for decision making
- Representatives of KORD (Korean Organization for Rare Disease) are participating in co-payment review committee for orphan disease from Aug 2016

### **Korea Cancer Care Alliance (KCCA) Initiatives**



- Stakeholders representing oncology issues: HCP, Media, Patients, National Assembly, Pharma association
- To propose new policy and deliver patient voice in HTA decision making
- Raising public awareness of patient access issues



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### **Challenges for Patient Input in HTA**

- Knowledge & Experience limited
  - Patients: technical language on HTA and economics are difficult to engage with
  - HTA Agency, Society: limited understanding
- Patient advocacy group (PAG) limited
  - not represent diverse diseases
  - most patients unaware of PAG
- Distrust: Fair-minded? Value-neutral?
  - patients relations with pharma companies raises question of conflict of interest, diminution of input
- Patient Role and the Process poorly defined
  - no systematic process to integrate patient submissions
- Patient Evidence
  - No consensus on the method to obtain patient evidence
  - Qualitative information :difficult to integrate

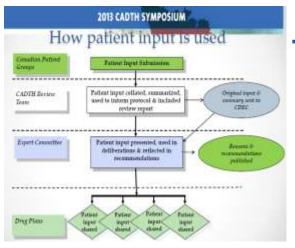
### **III. Better Patient Engagement in HTA**

- HTA is a complex field
  - that should reflect social, economic, political and cultural circumstances
  - based on local evidence, values and priorities.
- Several competing values to consider
  - **Efficiency**: Value for Money
  - Clinical Usefulness
  - Financial Sustainability: Controlling costs
  - Ensuring access to treatments
  - Providing innovation incentives
  - Equity for all patients (children, disadvantaged)
  - **Fairness**: for rare diseases, high costs of intervention

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- To balance the economic need for fair allocation of resources, with the patients' equal opportunities to access health
- Decision-making must be fair and inclusive
  - To enhance the legitimacy and acceptability of resource allocation decisions, more inclusive opinions and preference needs to be reflected in the process
  - by reflecting patients problems, lived experiences, outcomes and preferences in HTA
- To improve patients' understanding of HTA

## Best practice for patient engagement



### CADTH Patient and Public Involvement in Canada

- Incorporates patient input systematically throughout drug review and recommendation - making process
- Uses template, guide, online submission form

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### Template for Submitting Patient Group Input to the Common Drug Review at CADTH (1)

### Conflict of Interest Declarations

- financial support from the pharmaceutical industry [e.g., educational or research grants, honorariums, gifts, and salary],
- affiliations or personal or commercial relationships with drug manufacturers or other interest groups

### Information Gathering

- Objective, experiential information that is representative of the majority of the patient group is preferred
- Method: through personal experience, focus groups, oneto-one conversations with a number of patients

### Template at CADTH (2)

### Condition and Current Therapy Information

- Impact of Condition on Patients
  - impact the patients' day-to-day life and quality of life
- Patients' Experiences With Current Therapy
  - · Unmet needs, access, safety, effectiveness
- Impact on Caregivers
  - · caregivers' daily routine or lifestyle, adverse effects

### Information about the Drug Being Reviewed

- Expectations for the New Drug
  - · life expectancy, unmet need, adverse effects
  - How much improvement in the condition would be considered adequate?
- experience (by Clinical trial) for the New Drug
  - positive and negative effects, symptom management, adverse effects (acceptable), easy to use, long-term health and wellbeing

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### Patient Engagement as a System (1)

- A Framework for Involving Patients in drug-Review Process
  - More explicit role of patients in the HTA process
    - Clarification on what information, how to collect, how to present
  - Selection of Patient Representative based on knowledge, experience, conflicts of interest
  - Strengthen the patients' competence and capacity to contribute HTA
    - Education: Training program: on-line training module, on-going educational supports regarding HTA process & decision making

### Patient Engagement as a System (2)

- Encourage Active Participation
  - · Patients as Partners in HTA
  - Full voting right
  - The right to be heard reinforces patients' interests in the process
- Embed into HTA Decision making
  - Integration of evidence on patients' preferences, patient values/perspectives into HTA
  - Involve Pt from the early stage of HTA process
  - through in-depth consultation, qualitative research & patient representation on advisory committees
  - Transparency of decision making process

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### MCDA (Multi-Criteria Decision Analysis)

- Need efforts to produce conceptually robust, evidence-informed frameworks to guide patient engagement in HTA
- One of the principal options is MCDA
  - Structured Supporting Tool for Decision-Making to aggregate various values: more holistic perspective
  - Consider wider set of explicit criteria, leading to a more complete assessment of value
  - Reflect differences in their relative importance
  - Stakeholder engagement → Social consensus

### **MCDA (Multi-Criteria Decision Analysis)**

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### **Approaches to MCDA**

### (1) Quantitative approach

- A wide range of techniques for eliciting preferences
- Complexity of method : DCE, AHP, Swing etc
  - require high level of expertise and experience
  - $\mbox{\tiny $\circ$}$  The capacity varies among countries : HTA infrastructure
- In Korea, even though the basic capacity has been built, more expertize needed.

### (2) Qualitative or Semi- Quantitative approach

- Decision tool based on a checklist for rapid assessment
  - Ex: mini-HTA in Denmark, Risk-benefit framework in FDA
- In Korea evaluation check-list is used for the medical device reimbursement: clinical usefulness (effectiveness, adverse event, QOL), cost-effectiveness, innovation

MCDA study in Korea

### Preferences for criteria on cancer drug reimbursement

Weight Rank by DCE (Discrete Choice Experiment)

Weight Rank by AHP (Analytic hierarchy process)

|       | General Pop.        |       |   | Professionals      |       |
|-------|---------------------|-------|---|--------------------|-------|
|       | Criteria            | RI    |   | Criteria           | RI    |
| 1     | Disease severity    | 0.229 | 1 | Unmet<br>need      | 0.302 |
| 2     | Unmet<br>need       | 0.211 | 2 | Clinical benefit   | 0.237 |
| 3     | Population size     | 0.164 | 3 | Cost effectiveness | 0.198 |
| 4     | Budget<br>impact    | 0.146 | 4 | Budget impact      | 0.117 |
| 5     | Clinical<br>benefit | 0.108 | 5 | Disease severity   | 0.079 |
| 6     | Cost effectiveness  | 0.091 | 6 | Innovation         | 0.055 |
| 7     | Innovation          | 0.051 | 7 | Population size    | 0.012 |
| RI: r | elative importar    | ice   |   | 3120               |       |

| an<br>18 1 | Criteria                     | Mean   |
|------------|------------------------------|--|
| 18 1       |                              |  |
|            | Clinical benefit             | 0.229  |
| 65 2       | Cost effectiveness           | 0.185  |
| 51 3       | Disease severity             | 0.131  |
| 23 4       | Therapeutic need             | 0.126  |
| 95 5       | Budget impact                | 0.099  |
| 91 6       | Population size              | 0.084  |
| 76 7       | Innovation                   | 0.068  |
| ,          | 51 3<br>23 4<br>95 5<br>91 6 | 65         2         effectiveness           51         3         Disease severity           23         4         Therapeutic need           95         5         Budget impact           91         6         Population size |

RI: relative importance

EK Lee, MCDA on Cancer drug reimbursement, 2014

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### **Receptivity as a Decision Making Tool**

- Comprehensive, integrated decision-making approach to balance the multiple criteria
  - Make decision consistent, transparent, predictable
- Challenges
  - Uncertainty of the study results based on methodology
  - Decision criteria not developed yet, No clear threshold
  - Additional burden on the society for evidence development
  - No foreign experience as a formal decision-making
- Suggestion as a decision aid tool
  - Supplement tool to Adjust HTA decision, rather than Substitute for HTA
  - Voluntary option for better assessment of values

# Thank you for your attention!





### Patients – not just sick people!

- Experts in their own disease
- We may all be patients one day
- Lawyers, Politicians, Scientists, Bankers, Bakers etc
- Tax Payers and in most jurisdictions
- Voters (Voter Adjusted Life Years –VALY's)
- Passionate Advocates
- The Community is the cancer community!
- · Community sentiment drives change.

Rare Cancers Australia ra



### What should the patient voice be saying

- To be a voice for those who don't have one
- To advocate for fairness and equity
- To stay outside the frame
- To bring different life experience
- To communicate to the community
- To focus on the real value of the treatment to the patient





# How is the Australian patient voice heard at present?

### **Formal**

- Pharmaceutical Benefits Advisory Committee has one Patient Representative out of 17
- Patient Representative on Drug Utilisation Sub Committee
- None on Economics Sub-committee
- Patients submissions to PBAC 6 week window

### **Informal**

- Patient Groups
- Media Poster Patients; Fundraising
- Lobbying Politicians
- Kicking, Screaming, Shouting!





### How do we empower the voice?

- Provide guidance and education over AP 300 groups
- Listen and take heed.
- · Inform and help them access and build data
- Understand that patient knowledge is different from yours not less important
- Build on strength
- Respect, respect, respect

# An Example Rare Cancers Baseline Report "Just a little more time"

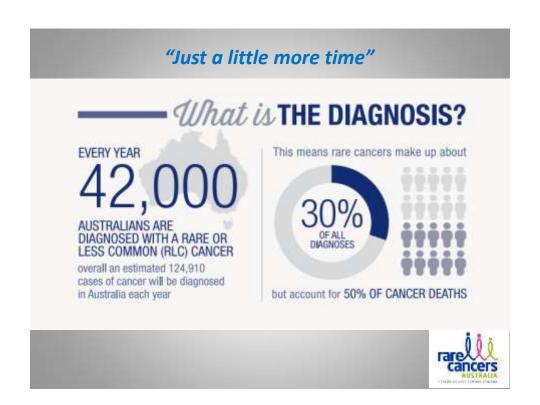
### Sources

- Australian Institute of Health and Welfare
- Cancer Australia
- Pharmaceutical Industry

### **Objective**

"To present a summary of the current state of RLC Cancers in Australia that would kick-start the search for improved research, diagnosis and treatment"



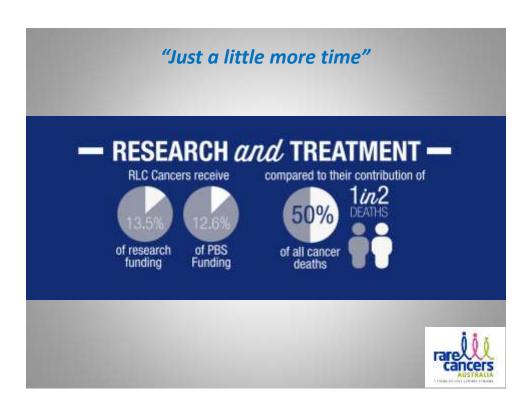


# "Just a little more time" The rate of RLC diagnosis and mortality is currently TWICE THAT OF THE POPULATION GROWTH TABLES COMMON CANCERS

### "Just a little more time"









### **Open Discussion**

- What opportunities/ challenges do you see for cross sector collaboration (academia, payer/ government, patients/ civil society, industry) to advance patient engagement at HTA level?
- If you had the power to change one thing in the HTA process to create better patient engagement what would that be?
- Can you describe a best practice (from your country or another) and what makes it a best practice?

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